

GENERAL SALES CONDITIONS (Rev. 02 of 1.10.2018) - Metallurgica Alta Brianza S.p.A.

PRICES

The selling price refers to material delivered ex works. For any deliveries to the Buyer's warehouse, the Seller will charge transport costs according to the current rates. For all other sales conditions, please refer to what stated on our signed order acknowledgment, always sent to the buyer even in case of verbal orders.

WEIGHT

A deviation of $\pm 3\%$ on the declared weight is allowed. The Buyer can make a complaint only about shortages exceeding the tolerance of 3% , proven by public or certified weighbridge. The Seller can fulfill orders with a tolerance of 10% more or less than the confirmed weight.

COMPLAINTS

Complaints or disputes about non-compliant goods must be filed to the Seller as soon as they are spotted, and no later than 6 months from delivery date.

The Seller will replace only the quantity of defective material to the Buyer, after having examined some representative samples made available by the purchaser, and after having confirmed the validity of the dispute.

The Seller will refer to the Standard **UNI 11025**: Steel products - Formalization and management of technical complaints for non-compliance for the handling of all complaints.

Any complaints, which will not meet the requirement of the above Standard, will not be taken into consideration.

When the complaint is valid, the Buyer will have the material replaced by the Seller.

The Buyer will make available the complained goods to the Seller in the original state of delivery (surface look, straightness, etc.); goods will be replaced only when not tampered or not processed.

STANDARDS OF REFERENCE

EN 10277:2018 Bright Steel Products - Technical delivery conditions

EN 10025-2, EN ISO 683-1, EN ISO 683-2, EN ISO 683-3, EN ISO 683-4 Steel grades and chemical composition

CONTROL DOCUMENTS

As required by the **EN 10277:2018**, unless otherwise specified together with the goods a Test Report 2.2 is issued according to **EN 10204** (Metallic Products - Types of inspection documents). Only upon request and upon payment of the relative costs to be agreed, Inspection certificate 3.1 are issued according to the **EN 10204**.